

June 15, 2017

Online Bill Pay Upgrade – Understanding the New Features

## Enrollment in the enhanced eBill experience

With our upcoming online bill pay upgrade only a week away, we wanted to share with you some important information regarding the eBill experience.

The current eBill system will not be converted, therefore any eBill subscriptions you have in place will end. In order to continue to use eBills, you'll need to re-enroll. This does not include Adams Community Bank loan bills.

Our new and improved eBill system offers a simpler enrollment process. Each payee that has an "auto trial" agreement and is a current payee (a bill payment has been made to them recently) will be automatically enrolled in the eBills trial for 90 days. During those 90 days you will receive paper bills and eBills. The eBill trial can be stopped at any time. After 90 days if you don't click and accept the eBill agreement for that payee, the auto trial will end, and you'll receive paper statements.

The eBills trial can happen at any time. If you add a new payee who has eBills trial agreement, that new payee will be enrolled in the auto trial for 90 days.





